Travelling to Exsportise

Exsportise includes an accompanied transfer service on arrival and departure from/to the main London airports and Eurostar train station, to ensure students' safe transfer. If they prefer, parents can also bring their children to the school.

TRANSFER SERVICE

ARRIVAL

An Exsportise representative arrives at the airport/station in time for the arrival of the flight/train and meets the student at the international exit in the Arrivals Hall. They wear their easy-to-recognise bright orange Exsportise tops and are holding an Exsportise sign.

DEPARTURE

On departure, Exsportise organises an accompanied transfer from the school to arrive at the airport at least two hours before the flight or at least one hour for a train departure. Staff help students to check in and they accompany them to the Security Point, making sure they go through to the Departures Hall. Please note that in the case of a flight, Exsportise staff are not allowed to accompany students to the departure gate (airside) but staff will not leave the airport until the flight has taken off.

TRANSPORT

Exsportise uses the most appropriate and efficient means of private or public transport to transfer students from/to school depending on the number of students in the group and anticipated journey times for example: hire car, taxi, minibus, bus or train.

WAITING TIMES

Sometimes it may be necessary for students to wait at the airport for students arriving on another flight. In this case, Exsportise makes every attempt to limit the waiting time to a maximum of 120 minutes. In this case, students are accompanied by a staff member at all times and if waiting for longer than expected, water and a snack will be offered.

Airports are extremely busy during the summer which means there can sometimes be long delays for our transport to reach the pick up zones at the terminals. Unfortunately, this is outside of our control but students will be supervised at all times.



STANDARD ARRIVAL AND DEPARTURE POINTS

We offer our Standard Transfer service from/to the following airports/train station:

ARDINGLY

- → London Heathrow (77km)
- → London Gatwick (12km)
- Eurostar St Pancras (110km)

OUNDLE

- → London Stansted (105km)
- → London Heathrow (160km)
- Eurostar St Pancras (140km)

SEAFORD

- → London Gatwick (55km)
- → London Heathrow (75km)
- Eurostar St Pancras (95km)

WORTH

- → London Heathrow (77km)
- → London Gatwick (12km)
- Eurostar St Pancras (110km)

RECOMMENDED TRANSFER TIMES



Arrival at airport/Eurostar terminal: Sundays between 09.00 - 15.00



Departure from airport/Eurostar terminal: Saturdays between 12.00 - 17.00

Arrivals and departures to and from non standard airports or different days will be charged on an individual basis.



RECOMMENDED ARRIVAL TIMES

Ideally, we recommend flights/trains to arrive between **09.00 – 15.00 on Sundays.**

If flights/trains arrive **before 09.00** it can cause issues because:

- Existing students already at camp will leave the centre early for their excursion so there will not be any students on site.
- There is no breakfast available.
- Whilst there are some activities available for students who do have to arrive early, there is no structured coaching on Sundays. The majority of students arrive around the middle of the day.
- We cannot accept students to arrive before 9 AM on the FIRST Sunday of camp

If flights/trains arrive **after 15.00** this can cause issues because:

- Students will miss the welcome meeting, the introduction to all the coaches and the daily programme as well as the welcome party.
- We cannot guarantee dinner for late arrivals as kitchen staff have to leave at certain times and food regulations do not allow us to leave food out.

RECOMMENDED DEPARTURE TIMES

Ideally we recommend that flights/trains depart between 12.00 - 17.00 on Saturdays.

If flights/trains depart **before 12.00** this is not ideal because:

• For all departing flights we make sure that Exsportise staff and students arrive at the airport at least 2 hours in advance – for long-haul flights, students must arrive at least 3 hours before. We include an additional hour of travel time into our schedule, because of possible traffic delays etc. This means that students are sometimes at the airport/station for 3-4 hours before their flight to ensure they are not late for their flight/train. Obviously if flights/trains are early in the morning it means a **very** early start for students and staff.

If flights/trains depart after **17.00** this can cause issues because:

- Students have a long time waiting at the camp. There is no formal coaching on Saturdays and students still on the camp will have left early for their excursion.
- For operational reasons, students with a late departure cannot join the excursion
- Students will have been given a packed lunch but no dinner.
- When all the camps end on the final Saturday at each centre, we have to vacate the centres by 12.00, so we cannot accept anyone flying later than 17.00 on these days.