

SAFETY

SAFETY OF THE PARTICIPANTS OUR TOP PRIORITY

Sporteventi provides the **perfect mix of coaches, instructors and guardians** for all the participants of the AC Milan Camp. We try to ensure that all the kids are **happy and satisfied** with the camp programme and parents can be reassured that the **safety** of camp participants is our **top priority**.

We at Sporteventi are fully aware of the **enormous responsibility** that we have in looking after the participants of the Milan Camp and we are entirely focused on the success of this objective.

Below we will give a brief outline of the actions we take to ensure maximum safety before and during the activities of the Milan Camp.

STAFF

STAFF SELECTION

The staff consists of **AC Milan Trainers** who have made their mark on the footballing history of AC Milan. They have been or are part of the coaching staff of the red and black club's youth sector. Their role is **setting up** and **supervising** the training sessions and the camp programme.

The **operations staff** is directed and chosen by **Otello Di Remigo** who is on the AC Milan youth sector staff and the director of the AC Milan Football Schools in the North-East of Italy. All Sporteventi coaches come from the AC Milan Football Schools or from other very prestigious football schools and are selected based on their **teaching** and **technical expertise**. For us at Sporteventi a coach is first and foremost an instructor who must know how to communicate with kids of all ages and nationalities and must be able to empathise with them. We pay special attention to the coach's language abilities.

STAFF COMPOSITION AND NUMBERS

The complete staff (AC Milan Training Director, Sporteventi Manager, Assistants, Goalkeeping Coaches, Coaches) allows for 1 staff member to every 8 participants (**ratio 1:8**).

STAFF AVAILABILITY

The Sporteventi Manager and the female assistant are available to parents **day and night**. Their mobile phone numbers are provided to parents in the AC Milan Camp programme and on the first day of camp. The Sporteventi Chairman's mobile number is also provided.

STAFF SUPERVISION

Sporteventi staff are supervised by the AC Milan Training Director who is in constant contact with the Sporteventi Chairman and with AC Milan. Sporteventi administrative staff supervise the camp directly at least 3-4 times a week.

FEMALE ASSISTANT

The **female assistant** who works alongside the staff has a number of **highly complex tasks**:

- She handles the entire laundry service
- She handles the **injuries** that may occur to kids both from the sidelines, with medical kits and defibrillators, and in the hospital where she accompanies the kids and assists them during visits or treatments
- She handles arrivals and departures of **airport transfers** collaborating with the administrative staff
- She assists staff in case of urgent necessity
- She assists the **younger** kids in case of homesickness

- She assists the participants in the AC Milan Camp with specific **dietary needs** (coeliac disease or allergies) at mealtimes
- She assists the participants in the AC Milan Camp with specific **drug treatments** which the camp participants may require on arrival or when the camp is underway

LANGUAGES

The official languages of the camp are **Italian** and **English**. Half of the staff speak English fluently and one coach also speaks fluently **Russian**. The Sporseventi Milan Camp every year hosts kids from **50 different countries**.

SUPERVISING AND PROTECTING

WAKE-UP (JUNIOR Formula)

In accordance with the programme for the *typical day* for the site, wake-up time is between 7.45 and 8.00. Each participant in the Milan Camp can set their own alarm clock, request an alarm call via the hotel intercom or be woken up by the coaches responsible (1 or 2 on each floor of the hotel). After waking up the AC Milan Camp participants have 30 minutes to come down to the breakfast room and have their breakfast.

WELCOME (DAY Formula)

In accordance with the programme for the *typical day* the participants in the AC Milan Camp on the DAY formula will arrive at the meeting place established (hall, reception or directly to the playing field). A coach specially responsible for the participants will greet and take charge of them.

PROGRAMME FOR THE DAY

The staff will constantly remind the kids during the day about the daily programme so that the participants in the AC Milan Camp are always aware of the times of activities that take place from the morning onwards.

TRANSFER TO THE PLAYING FIELDS

In places where the transfer to the playing fields takes place by bus, a division into training groups is made (younger/middle/older) and once that is done the correct number of kids board a private bus available to participants in the AC Milan Camp. Kids are checked constantly, whether they are going to the playing fields, on an excursion or just going for a walk.

CHANGING ROOM

The coaches responsible for the younger kids at the AC Milan Camp help and assist them constantly. A coach will be present after training and matches who will help in the collection of technical and sporting gear.

MONITORING IN THE HOTEL

In each location, depending on the layout of the hotel, at times when the AC Milan Camp participants visit rooms or take advantage of the hotel's open spaces, the staff are organised so as to have at least one coach in the hall, on each floor and in the recreation/games room. The coach will supervise the conduct of the kids, so that it is always respectful of the hotel, and will prevent them wandering off independently.

DAY AND NIGHT SUPERVISION

The participants in the AC Milan Camp are **watched over, day and night**.

During the day no participant is ever allowed to wander off without the presence of a Sporteventi staff member, even if it is going out of the hotel for a few minutes. At night each floor of the hotel facilities used is supervised, staff members spending the night on the various floors. The hotel itself will assist our staff, those on duty in reception advising our staff if camp participants behave improperly or act independently.

STAFF BRIEFING

The Head of Site (Sporteventi Manager) will always remind all staff members of the **checks** to be carried out and the **timing** of daily activities. This occurs at least **three times a day** – early in the morning before breakfast for the kids, just after lunch and in the evening, after they have gone to bed.

MEDICAL CARE AND HOSPITALS

Each AC Milan Camp location run by Sporteventi is chosen based on the opportunity to **receive prompt medical care**. So the sites at Cortina d'Ampezzo, the Asiago Mountain Plateau and Jesolo Lido are equipped with a public medical-hospital facility able to provide first aid promptly if necessary. The Getur Sports Centre has an extension which can accommodate up to 3,000 people and has its own private medical suite.

DIETARY REQUIREMENTS, ALLERGIES AND DRUG TREATMENTS

All staff, particularly the female assistants, look after participants who have specific **dietary requirements** related to specific illnesses (coeliac disease), to severe allergies, to religion (Muslims, Hindus) or to family customs, liaising with the chef and the kitchen staff of the restaurant.

Our staff also support participants in case they need to follow a particular **drug treatment** during the AC Milan Camp or in case they must always carry with them **lifesaving drugs**.

TRAINING AND WEATHER CONDITIONS

Staff check **weather conditions** at least three (3) times daily – in the morning, early afternoon and evening for the next day. In **mountain locations**, in case of heavy rain, the training of younger participants (6-9 years old) at the AC Milan Camp will take place in the gym.

In **seaside locations**, in case of excessive heat, morning training will take place 30 minutes early and afternoon training will be delayed 30-60 minutes or shortened.

These events are infrequent but in any case staff will protect the health of the kids.

If a participant is particularly tired, the staff will authorise him/her to stay in the hotel to rest, properly supervised.

TECHNICAL GEAR FOR TRAINING

During training sessions, Sporteventi uses its **own technical gear** exclusively (from goals to cones), entirely provided by **Vivisport srl** (renowned for providing the goals on most of the SERIE A pitches in the Italian football championship and for providing the goals for the UEFA Champions League Final at the San Siro Stadium 2016). The technical gear involved is of **the highest quality** and in some cases is designed and manufactured by Vivisport exclusively for Sporteventi and is certified for solidity, quality and safety.

TRIPS WITHIN THE MILAN CAMP ON PRIVATE BUSES

All **trips within** the AC Milan Camp are made on **minibuses or private buses**. The driver(s) will be on our staff and always available to the camp participants. It is our policy that AC Milan Camp participants never travel on foot but always by bus, even if the football pitch is just a few hundred metres from the hotel.

AIRPORT TRANSFERS

Kids who need a **transfer from the airport or train station** to the camp location and, after the AC Milan Camp finishes, from the camp to the airport or train station, can count on a great service provided by a specialist company in partnership with Sporteventi for over 15 years. The drivers are known personally by Sporteventi administrative staff and are in contact with them before, during and after the transfer. The drivers themselves, on explicit request, can perform an unaccompanied minor procedure at the airport and in any case never leave a camp participant alone in case of difficulties.

INSURANCE INCLUDED IN THE PRICE

Sporteventi provides two types of insurance to protect the participants:

- 1) **RC Insurance** (for civil liability against third parties) up to a maximum of **3,000,000 euros**.
- 2) **Personal Accident Insurance** up to a maximum amount of medical expenses of 1,500.00 euros (dental max **1,500.00 euros**).

Personal accident insurance is **valid only for participants resident in Italy**. For participants resident outside Italy we recommend an insurance policy for hospitalisation and treatment in case of accident.

The insurance policies are taken out from the company Allianz Spa.

EMERGENCIES

In emergencies related to accidents, homesickness, illness or indiscipline of the participant, the **staff will intervene immediately** giving first aid or taking the participant to hospital and contacting the parents as soon as possible to discuss the situation and agree on the next steps.