

LIVERPOOL FC CAMPS UK

BOOKING TERMS AND CONDITIONS

These terms and conditions relate to all Liverpool Soccer Schools Camps and to any other camps operated by Sports Camps UK Ltd.

Important Information

Please read Our Terms and Conditions carefully and make sure You understand them before applying to book a place on a camp. In particular, please note the following:

- If You are **not** the parent or guardian of any child on behalf of whom You are making a booking, You must obtain consent to book a camp on their behalf, and acceptance of Our Terms and Conditions from each Participant's parent or guardian (Authorised Adult) before booking. You must obtain the agreement of the relevant parent or guardian to all these Terms & Conditions and specifically to clause 4, which relates to emergency medical treatment and to clause 6 which relates to the limits of our liability.
- Our 'Privacy Policy', which you can request in full by sending us an email, sets out the way in which Your personal data is handled.

BOOKING TERMS AND CONDITIONS

INFORMATION ABOUT US

Sports Camps UK Limited has its registered office at 3rd Floor 12 Gough Square, London, England, EC4A 3DW (company number 09431870). When Your application to book a place on a Camp through this Website is accepted by Us You enter into a binding contract with Sports Camps UK Limited.

Key words

In these Terms and Conditions:

'We', 'Us', 'Our' or "Sports Camps UK" is a reference to Sports Camps UK Limited.

'Authorised Adult' means the parent or legal guardian of a Participant.

These terms and conditions are issued by Sports Camps UK Ltd ("TERMS"). By your completion and submittal of the registration forms, you agree and acknowledge that you are over 18 years of age and that you have read, understood and agreed to these TERMS, the terms and conditions of Soccer Camps International, including its Privacy Policy, as may be updated from time to time, located on www.soccercampsinternational.com website which terms include that SOCCER CAMPS INTERNATIONAL HAS NO AUTHORITY OR CONTROL OVER THE OPERATION AND/OR RULES OF ANY SOCCER CAMP.

'Booking' means the booking You have placed for a Camp with Us through soccercampsinternational.com.

'Camp' is any residential or day programme offered by Sports Camps UK or Liverpool FC Camps.

'SCUK Reseller' means a specialist education agency or company duly authorised by Sports Camps UK to market and sell Camps

'Deposit' means any such deposit as We may specify or require per Participant for any Camp.

'Participant' means the person for whom a place on a Camp is booked.

"Player Welfare Form" means the information completed online by You disclosing various information relating to the Participant and providing all relevant consents.

'Website' means soccercampsinternational.com.

'You' 'Your' means the person booking or arranging for the booking and includes parents and guardians ("Authorised Adult") or SCUK Reseller as the case may be

'Airport Transfer' means transfers of a Participant between selected UK airports and camp venues.

1. MAKING A BOOKING AND PRICING

1.1 After You book a place on a Camp, we will send you an e-mail acknowledging we have received your application "Registration Confirmation Email" confirming that We have processed Your application and deposit payment. All applications are subject to acceptance by Us in line with these Terms and Conditions. Your offer is accepted by Us and a binding agreement is created between Us. (after you register, you will receive a confirmation email of your bookings which acknowledge your application, "Registration Confirmation Email").

1.2 It is important that You check the details in Your "Registration Confirmation Email" when You receive it. If You have any questions or any of the information is inaccurate please contact Us immediately.

1.3 The Website sets out further details of the specific requirements for each Camp, which You agree that You have read and understood as part of the Booking process.

1.4 Each booking on a Camp must be accompanied by payment of the appropriate Camp fee of either: (a) full payment; or (b) Deposit payment followed by the balance payment not later than April 29 before the camp starts.

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1.5 Participant will not be allowed to attend a Camp unless all charges for that Camp have been paid before the Camp starts and We reserve the right to cancel any bookings held on Your behalf after any payment is overdue.

1.6 Payment of the Deposit is due when You book a place on a Camp. We shall only send You an “Registration Confirmation Email” once We have received Your completed application and Deposit payment (or full payment).

1.7 The price of airport transfers is detailed on Our Website and is payable at the time of booking. Airport Transfer bookings are only confirmed when payment is received following which they are non-refundable.

1.8 By booking a place on a Camp You confirm that:

1.8.1 You are legally capable of entering into binding contracts;

1.8.2 You are at least 18 years old;

1.8.3 You are booking a Camp either as an Authorised Adult or as a SCUK Reseller for an individual Participant.

1.8.4 You are not booking places on Camps which You intend to resell unless You are a SCUK Reseller.

1.8.5 You have read and accepted the Terms and Conditions defined here;

1.8.6 the price of Camps and any additional fees We may charge will be as stated on the Website from time to time, unless there is an obvious error. These prices and additional fees may change at any time.

1.8.7 You are responsible for arranging and paying for the Participant’s travel to and from the Camp venue.

1.8.8 You understand that prices include any applicable Value Added Tax (“ VAT”). If the rate of VAT changes before You make any payment due to Us We may adjust the price You pay.

1.9 If You are a SCUK Reseller then You agree to disclose these Terms and Conditions to the Participant’s Authorised Adult and that he or she agrees and accepts that these Terms and Conditions are binding on them as if he or she had applied on behalf of the Participant to book a place on a Camp.

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2. CANCELLATION AND REFUNDS

2.1 How to cancel a Booking

To cancel a Booking, You must inform Us by email. Proof of email dispatch is not proof of receipt. If You do not receive a response within 3 days, You should contact Us by telephone.

2.2 Our refunds policy

As part of Your Booking you will have the benefit of international student travel insurance, further details of which You can find [here](#). Please read and check that this level of cover is adequate for You and the Participant for this Booking

2.2.1 If You cancel Your Booking within 14 days of making a Booking AND provided the Camp has not already started, We will provide you with a full refund (inclusive of Your Deposit (if any has been paid)).

2.2.2 if You cancel Your Booking before 1 April in the same year as the Camp You Book. We will provide you with a refund (inclusive of Your Deposit (if any has been paid) less US\$300 administration fee.

2.2.3 If for any reason other than visa refusal, in which circumstances clause 7 shall apply, (including medical emergency, illness or anything else) You cancel or curtail a Booking on or after 1 April of the year of the Camp You Booked and more than 14 days after the Booking, or if the Camp has already started, You will not be due any refund from Us. You should contact the insurer if you think you have a claim to recover the price of the Booking.

2.3. If We do not receive Your balance payment on time We may cancel Your booking and You will not be due any refund. We will notify You of this by email.

2.4 Airport Transfers

2.4.1 Our Airport Transfer service must be pre-booked at least four weeks before the start of the Camp and is only available at the selected airports, dates and times specified on Our Website. Once booked and paid, this is non-refundable.

2.4.2 You are responsible for arranging and paying for the Participant's flights including any airline fees for an Unaccompanied Minor service should You book one. You must notify Us of the Participant's flight details, including details of any Unaccompanied Minor service booked with the airline, at least four weeks before the start of the Camp, by email (unless you already have provided all these details during your online registration). Proof of email dispatch is not proof of receipt. If You do not receive a response from Us within 3 days, You should contact Us by telephone.

2.4.3 You are responsible for complying with all airline requirements. We have no obligation to provide a refund or any other assistance where a Participant is unable to board a flight, cannot be released by the UK Border Agency or attend a Camp because of Your failure to comply with any

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such requirement. You are responsible for and will refund to Us any additional reasonable costs We incur as a result of Your failure to comply with any such requirement (for example, if a Participant loses any travel documentation or if an airline refuses to allow an unaccompanied minor to board a flight).

2.4.4 If You change flight details after an Airport Transfer has been booked and confirmed by Us, You must email Us the changed details immediately **and** You must also phone Our office to confirm these instructions.

2.4.5 You are responsible for, and will refund to Us, any additional reasonable costs We incur as a result of You providing Us with inaccurate or incomplete flight information (for example, if We incur additional airport transfer charges because a Participant arrives on a different flight from the notified flight, or if You fail to disclose to Us that a Participant is travelling as an Unaccompanied Minor).

2.4.6 If You book a flight for a date or time outside of Our selected dates and times as listed on the Website, then please note that, if we are able to arrange this, there will be a minimum surcharge of US\$400 payable in addition to the Airport Transfer fee.

2.5 Other terms relating to cancellation

Cancellation by Us (Force Majeure)

2.5.1 Due to circumstances beyond Our control including insufficient participation, natural disasters such as floods, warfare, security concerns or disease outbreak, We may cancel, move or postpone a Camp. If We postpone or cancel a Camp for any reason We will provide You with a Voucher for a place for the Participant at a comparable Camp (Sports Camps UK organized camps only) at one of Our locations in the same or the following year (but You will not be entitled to a cash refund). If we move a Camp from the advertised location to another location and providing that in Our reasonable opinion the Camp in the new location will be of comparable quality to the Camp in the advertised location, then if You wish to cancel Your Booking Clause 2.2 of Our Refunds Policy will apply.

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Cancellation by Us (Covid-19)

2.5.2 We shall be entitled to cancel a Camp at any time up to the start of the Camp if, in Our reasonable opinion the operation of the Camp is impossible, illegal or materially difficult or if the operation of the Camp is likely to be uneconomic due to circumstances arising from the Covid-19 pandemic. We may exercise the right to cancel if circumstances arise or are reasonably likely to arise such as a further wave of cases, a further or continuing periods of lockdown or new or continuing Governmental restrictions which, in Our reasonable opinion are likely to a) prevent or restrict travel to the Camp by a significant number of participants; or b) make the operation of the Camp impossible, illegal or materially difficult; or c) render the operation of the Camp uneconomic. If We postpone or cancel a Camp for reasons defined in this clause 2.5.3 then We will provide You with a full refund of all fees paid provided You made the booking after 1st October 2024 and Your booking was not made with a Voucher from a previous year.

2.5.3 If We move a Camp from the advertised location to another location and providing that in Our reasonable opinion the Camp in the new location will be of comparable quality to the Camp in the advertised location, then if You wish to cancel Your Booking Clause 2.2 of Our Refunds Policy will apply.

2.5.4 In all cases where You are eligible to receive a refund or a Voucher, We will process the refund or issue the Voucher within 60 days of notice of cancellation. Refunds will be provided using the same method You used to pay.

2.5.5 Please note that if we have issued a Voucher to you and you have re-booked with the Voucher and the Camp for which you have re-booked is cancelled for reasons outside of our control under clause 2.5.2 or 2.5.3 then the Voucher will be carried forward to a new Camp in the same or the following year.

3. FITNESS AND RISK OF INJURY

3.1 You must ensure that the Participant is fit, well and able to participate in the sporting activities. If You need any further information on the physical fitness required of Participants or have any doubt that a Participant is sufficiently fit and well to attend a Camp please contact Us before Booking a place on a Camp. We will not issue a refund because a Participant is not sufficiently fit or well to participate in any part of a Camp.

3.2 Please be aware that the physical nature of the Camp means that there will always be a risk of accidents and injuries occurring. It is Your responsibility to ensure that the Participant is in good health and does not have any medical conditions that may give rise to a risk of injury or physical harm. By making a Booking You consent to the risk of the Participant sustaining reasonably foreseeable injuries arising out of participation in Camp activities.

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3.3 It is Your responsibility to tell Us if the Participant suffers from any physical or mental conditions which may give rise to any special needs or affect their ability to participate in the Camp. Providing this information will enable Us to make any reasonable adjustments that may be required to reflect the Participant's physical or mental needs during the Camp.

3.4 We may require additional information depending on the medical information supplied to Us prior to the Camp.

3.5 If a Participant arrives at a Camp with a medical condition which has not been disclosed or fully disclosed to Us, or such condition presents itself during the course of the Camp or the Participant's medical history has not been sufficiently disclosed to Us to the extent that We are able to make an informed judgement on the fitness of the Participant to take part in the Camp, then We may decline to accept the Participant on the Camp or require the Participant to leave the Camp, as the case may be.

4. MEDICAL CONDITION AND CARE

4.1 Before accepting a Booking for a Participant we will require that our Player Welfare information online is completed. You agree to complete the Player Welfare information online completely and accurately and agree to inform Us of any relevant medical condition affecting the Participant and any treatment or medication which the Participant may require.

4.2 We will not be obliged to accept a Booking where we reasonably believe that we do not have the expertise, experience or facilities to properly care for the Participant.

4.3 In the event that following completion of the Player Welfare information online we have requested that You to provide Us with additional information concerning the Participant and any relevant medical condition, treatment or medication, then the Booking will not be confirmed and the Participant shall be not be allowed to attend the Camp until You have received clearance confirmation in writing from us. We will be entitled to require that conditions are met before granting clearance which may include an agreement to cover the cost of additional staffing or providing further information and evidence.

4.4 If You fail to disclose any relevant medical conditions (including, without limitation, any allergies) affecting the Participant, or any treatment or medication which the Participant requires and which We become aware of on or after arrival of the Participant at the airport or the Camp then, you do so accepting full risk and responsibility associated with doing so, AND We, at our sole discretion, may do any of the following:

4.4.1 refuse entry to the Participant to our Camp;

4.4.2 allow temporary access to the Camp and:

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4.4.2.1 seek attention from the relevant medical professional / expert in respect of the medical condition and / or medication should We not have access to the relevant expertise;

4.4.2.2 subject to clause 4.2, provide any treatment and / or medication as directed by any medical professional / expert;

4.4.2.3 upon receipt of medical advice, irrespective of what the advice may be, refuse entry to the Participant; and / or

4.4.3 carry out any action We deem necessary.

4.5 In the event that Participant is refused entry pursuant with this clause 4, then within 24 hours of refusal, arrangements will be made by Us to send the Participant back home, this will include all travel arrangements and the Authorised Adult will be informed of this and will ensure that they are available to assist the Participant home.

4.6 You shall be liable for all and any direct, indirect or associated costs that We incur in accordance with clause 4.1 to 4.5, including but not limited to, travel costs for the Participant and any other person (such as a flight ticket, a train ticket, taxi etc.), medical professional/ expert costs, additional staffing costs etc.

4.7 In the event that the Participant needs medical attention during any Camp then You agree to Us arranging for any appropriate and necessary emergency treatment. We will endeavour to contact the Emergency Contact named on the Booking Online Form or Player Welfare online information to notify them of the incident and action taken.. However, You agree that in emergency situations We may not be able to contact that person. In arranging or sanctioning any treatment We will take the advice of suitably qualified doctors, clinicians and medically trained staff and You agree that We and they are entitled to assume that the medical information You have supplied is complete, accurate and up to date.

4.8 Please note that if a Participant is injured or becomes unwell We may, in some cases, reasonably determine that no medical treatment is required, or that only general first aid is required. In each case You acknowledge that We are entitled to exercise Our reasonable discretion regarding the need for further medical treatment. Provided that We have acted reasonably in all the circumstances (having due regard to the symptoms presented by the Participant while in Our care) You agree that You will not hold Us liable for any decision not to administer or authorise further medical treatment for the Participant. For more information on Our liability, please see clause 6 below.

4.9 If the Participant needs prescribed medication please check with the Participant's medical doctor that any prescribed medication the Participant needs is approved and legal in the United Kingdom. Prescribed, controlled medications will be stored in a secure place accessible only under the supervision of one of Our qualified nurses.

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4.10 We will not administer prescription or controlled drugs which are not approved and legal in the United Kingdom or which Our medical doctor certified to practice in the United Kingdom advises that it is not safe or legal to do so.

5. INSURANCE

5.1 Your Booking has the benefit of this [travel insurance](#) but it is Your responsibility to ensure that you are satisfied with the extent of cover this provides and that the Participant has adequate travel and medical insurance to cover the costs of any medical treatment that may be required. Your insurance should also cover any additional costs associated with accommodation, travel, transport and/or repatriation to the Participant's home country. You should be aware that following the UK's exit from the EU, European citizens can no longer be guaranteed free healthcare at the point of delivery in the UK. Your insurance policy needs to take account of that. The Participant must bring the relevant medical insurance policy documents with them to the Camp and provide these to Camp staff at registration.

6. LIABILITY

6.1 We are responsible to You for foreseeable loss and damage caused by Us. If We fail to comply with these Terms and Conditions, We are only responsible for loss or damage You suffer that is a foreseeable result of Our breaking this contract or Our failure to use reasonable care and skill. Loss or damage is foreseeable if either it is obvious that it will happen or if, at the time the contract was made, both We and You knew it might happen, for example, if You discussed it with Us or with a SCUK Reseller during the sales process.

6.2 We are not liable for:

6.2.1 any losses or costs incurred by You as a result of Us exercising any rights contained within clause 4.1 to 4.6;

6.2.2 any losses caused by any other breach of Our agreement by any person other than us; and

6.2.3 any business losses.

6.3 Nothing in this clause excludes or limits in any way Our liability to You where it would be unlawful to do so. This includes: liability for death or personal injury caused by Our negligence or the negligence of Our employees, agents or subcontractors; fraud or fraudulent misrepresentation; or breach of Your legal rights in relation to the Camp.

6.4 Please note that any travel or participation carries a risk of illness or infection. As such there is a risk that the Participant will contract Covid-19 (Coronavirus) or another disease as a result of a pandemic, epidemic or ongoing transmission of easily transmissible diseases. It is agreed that provided that We have taken adequate precautions in line with the current advice from UK

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Government and have not otherwise been negligent we will not be liable in the event of infection.

6.5 Where an Authorised Adult collects the Participant from the camp, that Authorised Adult is responsible for ensuring that the Participant has in their possession any valuables, flight tickets, passport, money or other items that might have been kept by Us during the duration of the Camp.

6.6 We do not accept any responsibility for belongings left with Us including passports, tickets, cash and valuables

6.7 We do not accept responsibility for any items belonging to the Participant which he or she has left at the Camp.

6.8 While We will endeavour to remind all Participants to pack all their belongings and collect their valuables from the Camp administrator, We take no responsibility for a Participant losing or forgetting their passport, flight tickets or any other items. Any additional costs incurred by Us on behalf of the Participant including replacement passport, air tickets or other documentation will be charged to You.

6.9 Where We have reasonable grounds and/or clinical evidence to indicate that the Participant may be suffering from an Infectious Disease We may require an Authorised Adult to remove the Participant from the Camp within 24 hours of the time We notify You.

6.10 Where We have grounds to believe that the Participant has engaged in any form of harassment or abuse against any person including Our staff, other participants or any other third party attending the Camp, We will require an Authorised Adult to remove the Participant from the Camp within 24 hours of the time You have been notified of their removal from the Camp. You will be responsible for the return of the Participant and, where necessary, You shall reimburse Us for all associated costs, whether direct or indirect, incurred by Us in arranging to return the Participant.

7. Visa OBLIGATIONS

7.1 It is Your responsibility to obtain the applicable visa for Participant before the date of travel to the booked Camp. It is your responsibility to determine how far in advance you need to apply for a visa and to allow sufficient time to obtain a visa including any delays caused by the issuing visa office. We strongly recommend applying for a visa as soon as possible.

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7.2 Visa Support Letters

7.2.1 If Participant requires a visa to travel to the UK, and You need a visa support letter (“Visa Support Letter”) for a Standard Visitor visa application, We will issue a Visa Support Letter within 5 working days of request provided that You have made full payment of the Deposit or full payment of the Camp fee. You can find further details of Our requirements for issuing a Visa Support Letter and also make the request by emailing us. You must complete the form fully with true and accurate details as requested in the form. You accept that if You do not complete the form correctly or do not provide complete, true and accurate information as requested in the form, we may not be able to issue the Visa Support Letter within 5 working days or at all.

7.2.2 You will remain solely responsible for ensuring that the Participant is granted a visa to enter the United Kingdom. For the avoidance of doubt, We make no guarantee that Our visa support letter will result in the Participant being granted a visa, and accept no liability if the Participant's visa application is declined or You otherwise fail to obtain a visa.

7.2.3 If You have not provided Us with a copy of Participant’s visa at least 21 days before the start of the booked Camp, We reserve the right to cancel the booking.

7.3 Visa Refusal

7.3.1 If Participant is refused a visa to enter the UK and is therefore not able to attend the Camp AND you provide Us with satisfactory proof of visa refusal at least 21 days before the start date of the booked Camp, We will offer a full refund, less a \$350 administration fee. We will require a copy of the original documentation issued by the Entry Clearance Officer of the UK Border Agency stating that the visa application has been declined.

7.3.2 If Participant is refused a visa to enter the UK fewer than 21 days before the start date of the booked Camp, AND you provide Us with satisfactory proof of visa refusal and is therefor not able to attend a Camp, We will offer a refund of any Camp fees paid less the Deposit or the amount equivalent to the Deposit. We will require a copy of the original documentation issued by the Entry Clearance Officer of the UK Border Agency stating that the visa application has been declined.

7.3.3 If a Participant has not received their visa or a visa rejection letter, and the reason for doing so includes UK Border Agency delays, provided you inform us of this at least 21 days before the start date of the booked Camp, with satisfactory proof, we will offer you a refund of any Fees you have paid less the Deposit or the amount equivalent to the Deposit.

7.4 You will not receive a refund if:

7.4.1 Participant has not received their visa or a visa rejection letter, and You don’t inform Us or inform Us fewer than 21 days prior to the start of the booked Camp;

7.4.2 Participant has their visa application refused for reasons related to insufficient or incorrect documentation or failure to provide true and accurate information within the timescales required or recommended by UK Border Agency;

7.4.3 the visa is refused for reasons relating to travel restrictions imposed by the UK government or Your country’s government regulations that result in Participant not being allowed to leave and re-enter Your country or to enter and leave the UK (e.g. state of national emergency, war or civil unrest, or as a result of the Covid-19 pandemic), and You provide satisfactory proof of such government issued regulations that restrict travel, You will not be entitled to a refund, but We will issue You with a Voucher.

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8. REMOVAL OF PARTICIPANTS FROM CAMPS

8.1 Participants on Camps must adhere to all of the rules and regulations of the Camp as specified by Us from time to time including the Camp Ethos rules (“Camp Policies”) which can be viewed [HERE](#) and will be supplied to all Participants at the start of the Camp. The Camp Policies apply at any location where Camps are held, and include all oral or written instructions given by the Camp staff at any location where Camps are held. By making a Booking You accept and agree that the Camp Policies form part of the agreement between Us.

8.2 We treat as a priority the safety and well-being of all Participants attending Our Camps. We therefore reserve the right to remove from Our Camps, without refund, any Participant who does not comply with the Camp Policies. We also reserve the right to remove from Our Camps, without refund, any Participant who We consider to be generally disruptive or is behaving in a way that may be a danger to or upsetting for others.

8.3 We reserve the right to ask any Participant to leave the camp who is, in Our opinion, not physically or mentally capable of participating safely in the Camp.

8.4 If a Participant is removed from a Camp it is Your responsibility to organise and pay for any travel, accommodation or other expenses incurred.

9. COMPLAINTS

9.1 It is Our aim to provide the best Camp experience possible. However, if You are not satisfied with something please inform Our Camp staff using the contact numbers provided or call Our office and We will do everything possible to resolve the issue.

9.2 When the Participant returns home, if You feel that You need to make a formal complaint, please send a letter or email Us within 28 days of the end date of the Camp using the contact details set out in clause 12.2.

9.3 The British Accreditation Council (BAC), an organisation that accredits our camps, has its own formal student complaints procedure in place. Details about the BAC’s complaints procedure can be found on their website: www.the-bac.org.

10. INTELLECTUAL PROPERTY

10.1 The Website together with the form and content of Our marketing materials and including any training documents, scripts and other materials and any intellectual property rights comprised in any of Our services which belong to Us or Our licensors (“Materials”) is protected by copyright and other intellectual property rights and all such rights are reserved.

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10.2 The Materials may not be reproduced, duplicated, copied, sold, resold, visited, or otherwise exploited for any commercial purpose without Our express written consent. You may not systematically extract and/or re-utilise parts of the contents of the Materials by any means whatsoever, including by using automated computer programs (including spider or other web crawler programs), without Our express written consent.

10.3 All intellectual property and other rights comprised in the form and content of Our Camps belongs to Sports Camps UK Limited, and no materials or content in relation to any Camp may be reproduced, duplicated, copied, sold, resold, visited, or otherwise exploited for any commercial purpose.

11. DATA PROTECTION

11.1 We agree to comply with Our obligations under all applicable laws and regulations relating to data protection and privacy as may be applicable from time to time, which at the date of these Terms and Conditions means the Data Protection Act 2018 and the GDPR (EU General Data Protection Regulation 2016/679) and any successor legislation (“Data Protection Legislation”).

11.2 For further details on how We comply with the Data Protection Legislation please refer to Our Privacy Policy which you can request to us by email.

12. GENERAL

12.1 Certain laws require that some information We give You should be in writing. You accept that most communication with Us will be electronic (occasionally We may write to You by letter). We will contact You by email or provide You with information by posting notices on the Website. You agree to this electronic means of communication and acknowledge that contracts, notices, information and other communications We provide electronically comply with legal requirements that such communications be in writing. For more information on notices, please refer to clause 12.2 and 12.3.

12.2 All notices You give Us must be given to Us at Our office address Sports Camps UK Ltd. 60-62 Clapham Road, London SW9 0JJ

12.3 It is important that You keep the contact details that We hold for You up to date. We may give notice to You via the Website, or by letter or email at the addresses You provide to Us when Booking a place on a Camp. Notice will be deemed received and properly served immediately when posted on the Website, 24 hours after an email is sent, or three days after the date of posting of any letter. In proving the service of any notice, it will be sufficient to prove, in the case of a letter, that such letter was properly addressed, stamped and placed in the post and, in the case of an email, that such email was sent to the specified email address of the addressee and was delivered to the recipient.

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12.4 The parties agree with the other not to divulge or allow to be divulged any confidential information relating to the other's business or affairs or the business or affairs of Sports Camps UK other than to its employees, associates or contractors (if any) who are subject to appropriate non-disclosure undertakings (if required), or where the other party has consented to such disclosure or where required by law to make such disclosure. This clause does not apply to information which is:

12.4.1 trivial or obvious;

12.4.2 already in a party's possession other than as a result of a breach of this clause; or

12.4.3 in the public domain other than as a result of a breach of the applicable confidentiality undertaking.

12.5 The contract between You and Us is binding on You and Us and on the respective successors and assignees of You and Us. You may not transfer, assign, charge or otherwise dispose of this contract, or any of Your rights or obligations arising under it, without Our prior written consent. We may transfer, assign, charge, sub-contract or otherwise dispose of this contract, or any of Our rights or obligations arising under it, at any time during its term, provided that the person to whom We transfer, assign, charge, sub-contract or otherwise dispose of this contract or any of Our rights or obligations arising under it agrees to comply with all of these Terms and Conditions for Your benefit.

12.6 If We fail to insist upon strict performance of any of Your obligations, or if We fail to exercise any of the rights or remedies to which We are entitled, this will not be a waiver of such rights or remedies and will not relieve You from compliance with such obligations. A waiver by Us of any breach by You will not constitute a waiver of any subsequent breach. No waiver by Us of any of these Terms and Conditions will be effective unless it is expressly stated to be a waiver and is communicated to You in writing.

12.7 The parties agree that these Terms and Conditions are fair and reasonable in all the circumstances. However, if any provision of these Terms and Conditions is held not to be valid by a court of competent jurisdiction but would be valid if part of the wording were deleted, then such provision shall apply with such deletions as may be necessary to make it valid. If any of the provisions in these Terms and Conditions are held not to be valid the remaining provisions of these Terms and Conditions shall remain in full force and effect.

12.8 We intend to rely upon these Terms and Conditions and any document expressly referred to in them in relation to the subject matter of this contract. While We accept responsibility for statements and representations made by Our duly authorised agents, please make sure You ask for any variations from these Terms and Conditions to be confirmed in writing.

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12.9 These Terms and Conditions and Your Booking shall be governed by and interpreted in accordance with the law of England and Wales and shall be subject to the exclusive jurisdiction of the Courts of England and Wales.

These terms and conditions were last reviewed and updated on 2 December 2024

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PLAYER CODE OF CONDUCT

All players who attend our camps are expected to adhere to the below list of standards which we implement to help achieve a positive learning environment. Please ask a member of staff for more information or if you have any questions.

- 1.** Always be polite and respectful. Disruptive behaviour of any form such as stealing, fighting, bullying, discrimination or harassment are not tolerated on our camps.
- 2.** Drinking alcohol and/or smoking is not permitted. It is also illegal in the UK for those under 18 years old to purchase such items.
- 3.** The use of any drug is strictly prohibited except prescribed medication submitted to our staff for administration.
- 4.** Players must attend and be punctual to all meals, activities and off-site visits, and have the correct equipment with them where required (e.g. shin guards).
- 5.** Players must ensure that they rest, recover and refuel properly so that they can be in the best possible condition each day. This means going to bed at the designated times and eating nutritious and balanced meals.
- 6.** Players are expected to hand in all valuables, including mobile phones at the start of camp to our "Camp Bank". Designated times each day will be provided to players to withdraw and use their valuables from the "Camp Bank", but must be returned at the specified times given by staff. These valuables can also be withdrawn for emergencies.
- 7.** You must respect the property and space of others including the camp venue and fellow players. Please keep your room tidy to allow the cleaners to clean and do not damage any property. Property damage will be charged to the parent/guardian of the players responsible.
- 8.** Players are not permitted to enter restricted areas – these are clearly signposted or communicated by camp staff.
- 9.** Remain at the camp venue at all times unless leaving with an adult with expressed permission to accompany the player off site.
- 10.** At venues with a swimming pool - players must not enter the swimming pool area at any time on their own, without a lifeguard.

Any player who is found to be breaking the code of conduct, or to be persistently spoiling the environment of others on the camp, will be highlighted by our staff and will be dealt with in-line with our disciplinary procedures which may result in being asked to leave the camp. Our disciplinary procedures can be accessed on request. Please inform a member of staff if you see the code of conduct being broken by another player.

International Student Travel Insurance

Insurance Product Information Document



Product: International Student Travel Insurance **Company:** Howden UK Brokers Limited
(firm ref: 304295) is authorised and regulated by the Financial Conduct Authority. Registered in England at One Creechurch Place, London, EC3A 5AF, United Kingdom

This document provides a summary of the key information relating to your insurance policy. Complete pre-contractual and contractual information on the product is provided in the full policy documentation. This summary does not form part of your contract of insurance.

What is this type of insurance?

This insurance meets the demands and needs of persons travelling away from home.



What is insured?

- ✓ **Cancelling or cutting short a trip**
We will pay you up to £3,000 for unused and irrecoverable costs if you have to cancel or cut short your trip as a result of an insured event
- ✓ **Medical emergency and other expenses**
Should you be injured or become unwell whilst on a trip, we will pay up to £2 million for your hospital, ambulance and medical repatriation costs, including up to £500 for emergency dental treatment
- ✓ **Baggage**
We will cover you if your personal belongings are lost, damaged or stolen up to £1,000 per person. The following limits also apply:
 - Up to £200 for any one article
 - Up to £300 for the total of all valuables
- ✓ **Personal money and passport**
We will cover you if your personal money is lost, damaged or stolen. The following limits apply:
 - Up to £100 for cash
 - Up to £100 for all other personal money and documents

We will also pay up to £500 for additional accommodation and transport costs to obtain a replacement passport if yours is lost, stolen or damaged
- ✓ **Missed Departure**
We will pay your additional transport costs up to £250 if you miss your public transport from or to your home country as a result of an insured event
- ✓ **Course Fees**
We will pay you up to £8,000 for irrecoverable pre-paid College, University or Language School fees if you are unable to continue your studies due to an insured event



What is not insured?

- ✗ The excess amount of each claim made by each person under each cover section where an excess is payable
- ✗ Baggage or valuables left unattended - subject to terms set out in your policy booklet
- ✗ Any event which you were aware of at the time of taking this insurance or booking your trip (whichever is later) that could give rise to a claim
- ✗ Any trip which has already begun when you take out this insurance
- ✗ Any pre-existing medical condition relating to any reason set out under 'Important conditions relating to health' in your policy booklet
- ✗ Any optional additional cover unless the appropriate additional premium has been paid
- ✗ Participation in any professional sports or entertainment
- ✗ There is no cover for manual work unless listed within the policy document as acceptable
- ✗ Your travel to any country or specified area or event when the FCDO or the World Health Organisation has advised against travel
- ✗ Your own unlawful action or any criminal proceedings against you
- ✗ Your inability to travel due to your failure to hold, obtain or produce a valid passport or any required visa in time for the booked trip
- ✗ Any claims arising from the use of drugs (other than prescribed treatments), drinking too much alcohol or alcohol abuse
- ✗ Any amount recoverable from any other source such as your airline, accommodation provider, ATOL bond or debit/credit card provider
- ✗ Any claim due to a cause which is not insured under your selected level of cover



Are there any restrictions on cover?

- ! You can only purchase this insurance if you are studying a
 - degree, language course or other recognised qualification in the UK
- ! This policy is not available to anyone aged 66 or over at the
 - time of departure
- ! This cover is only available to those who are registered with a
 - GP in their home country and where study is for 6 months or more also registered with a GP in the UK
- ! Policies cover emergency medical treatment, it is not
 - private health insurance, be aware of excessive treatment charges



Where am I covered?

- ✓ You are covered for travel to the destination for which the appropriate premium has been paid and for which you have been accepted for cover provided you are not travelling against the advice of the Foreign, Commonwealth and Development Office or the World Health Organisation
- ✓ Cover is extended to include:
 - Inward and outward direct trips back home at the beginning and end of each academic term
 - Trips outside the UK if part of your course of study
 - Leisure trips within Europe for a maximum of 21 days in each policy term



What are my obligations?

- Please take a few minutes to check all the details you have provided are correct
- You should disclose any information or fact which is likely to affect the acceptance of this insurance
- If you are in doubt whether the information will affect the acceptance of this risk you should disclose it anyway
- If you fail to disclose information or knowingly give false information all cover under this policy may be cancelled
- If any details change after purchase of this insurance please contact us
- You must take reasonable steps to prevent loss, theft or damage to your property
- You must not travel against the advice of a medical practitioner or your public transport provider
- You must not travel with the intention of receiving medical treatment
- You must take all reasonable precautions and practical steps to avoid injury, illness or disease
- In the event of a serious illness or accident which may lead to inpatient treatment you must contact the emergency assistance services who will then assist you
- If you need to make a claim on your policy, you must provide us with the evidence needed to substantiate your loss



When and how do I pay?

The charge for this insurance will be payable, as requested by your Group Policyholder, as part of your booking. In some circumstances, the charge for this insurance may be covered by your Group Policyholder.



When does the cover start and end?

Cover for cancellation starts as soon as you have paid for the policy. All other cover starts when you leave your home to begin your trip. The policy ceases at the end of the declared period of insurance or when you return home, whichever is the earlier.



How do I cancel the contract?

You can cancel your policy by contacting the Group Policyholder at the address shown on your statement of insurance.