

# LIVERPOOL FC CAMPS UK

## BOOKING TERMS AND CONDITIONS

These terms and conditions relate to all Liverpool Soccer Schools Camps and to any other camps operated by Sports Camps UK Ltd.

### Important Information

Please read Our Terms and Conditions carefully and make sure You understand them before applying to book a place on a camp. In particular, please note the following:

- If You are **not** the parent or guardian of any child on behalf of whom You are making a booking, You must obtain consent to book a camp on their behalf, and acceptance of Our Terms and Conditions from each Participant's parent or guardian (Authorised Adult) before booking. You must obtain the agreement of the relevant parent or guardian to all these Terms & Conditions and specifically to clause 4, which relates to emergency medical treatment and to clause 6 which relates to the limits of our liability.
- Our 'Privacy Policy', which you can request in full by sending us an email, sets out the way in which Your personal data is handled.

## BOOKING TERMS AND CONDITIONS

### INFORMATION ABOUT US

Sports Camps UK Limited has its registered office at 3rd Floor 12 Gough Square, London, England, EC4A 3DW (company number 09431870). When Your application to book a place on a Camp through this Website is accepted by Us You enter into a binding contract with Sports Camps UK Limited.

### Key words

In these Terms and Conditions:

'We', 'Us', 'Our' or "Sports Camps UK" is a reference to Sports Camps UK Limited.

'Authorised Adult' means the parent or legal guardian of a Participant.

These terms and conditions are issued by Sports Camps UK Ltd ("TERMS"). By your completion and submittal of the registration forms, you agree and acknowledge that you are over 18 years of age and that you have read, understood and agreed to these TERMS, the terms and conditions of Soccer Camps International, including its Privacy Policy, as may be updated from time to time, located on [www.soccercampsinternational.com](http://www.soccercampsinternational.com) website which terms include that SOCCER CAMPS INTERNATIONAL HAS NO AUTHORITY OR CONTROL OVER THE OPERATION AND/OR RULES OF ANY SOCCER CAMP.

**'Booking'** means the booking You have placed for a Camp with Us through [soccercampsinternational.com](http://soccercampsinternational.com).

**'Camp'** is any residential or day programme offered by Sports Camps UK or Liverpool FC Camps.

**'SCUK Reseller'** means a specialist education agency or company duly authorised by Sports Camps UK to market and sell Camps

**'Deposit'** means any such deposit as We may specify or require per Participant for any Camp.

**'Participant'** means the person for whom a place on a Camp is booked.

**"Player Welfare Form"** means the information completed online by You disclosing various information relating to the Participant and providing all relevant consents.

**'Website'** means [soccercampsinternational.com](http://soccercampsinternational.com).

**'You' 'Your'** means the person booking or arranging for the booking and includes parents and guardians ("Authorised Adult") or SCUK Reseller as the case may be

**'Airport Transfer'** means transfers of a Participant between selected UK airports and camp venues.

## **1. MAKING A BOOKING AND PRICING**

**1.1** After You book a place on a Camp, we will send you an e-mail acknowledging we have received your application "Registration Confirmation Email" confirming that We have processed Your application and deposit payment. All applications are subject to acceptance by Us in line with these Terms and Conditions. Your offer is accepted by Us and a binding agreement is created between Us. (after you register, you will receive a confirmation email of your bookings which acknowledge your application, "Registration Confirmation Email").

**1.2** It is important that You check the details in Your "Registration Confirmation Email" when You receive it. If You have any questions or any of the information is inaccurate please contact Us immediately.

**1.3** The Website sets out further details of the specific requirements for each Camp, which You agree that You have read and understood as part of the Booking process.

**1.4** Each booking on a Camp must be accompanied by payment of the appropriate Camp fee of either: (a) full payment; or (b) Deposit payment followed by the balance payment not later than April 29 before the camp starts.

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**1.5** Participant will not be allowed to attend a Camp unless all charges for that Camp have been paid before the Camp starts and We reserve the right to cancel any bookings held on Your behalf after any payment is overdue.

**1.6** Payment of the Deposit is due when You book a place on a Camp. We shall only send You an “Registration Confirmation Email” once We have received Your completed application and Deposit payment (or full payment).

**1.7** The price of airport transfers is detailed on Our Website and is payable at the time of booking. Airport Transfer bookings are only confirmed when payment is received following which they are non-refundable.

**1.8** By booking a place on a Camp You confirm that:

**1.8.1** You are legally capable of entering into binding contracts;

**1.8.2** You are at least 18 years old;

**1.8.3** You are booking a Camp either as an Authorised Adult or as a SCUK Reseller for an individual Participant.

**1.8.4** You are not booking places on Camps which You intend to resell unless You are a SCUK Reseller.

**1.8.5** You have read and accepted the Terms and Conditions defined here;

**1.8.6** the price of Camps and any additional fees We may charge will be as stated on the Website from time to time, unless there is an obvious error. These prices and additional fees may change at any time.

**1.8.7** You are responsible for arranging and paying for the Participant’s travel to and from the Camp venue.

**1.8.8** You understand that prices include any applicable Value Added Tax (“ VAT”). If the rate of VAT changes before You make any payment due to Us We may adjust the price You pay.

**1.9** If You are a SCUK Reseller then You agree to disclose these Terms and Conditions to the Participant’s Authorised Adult and that he or she agrees and accepts that these Terms and Conditions are binding on them as if he or she had applied on behalf of the Participant to book a place on a Camp.

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Government and have not otherwise been negligent we will not be liable in the event of infection.

**6.5** Where an Authorised Adult collects the Participant from the camp, that Authorised Adult is responsible for ensuring that the Participant has in their possession any valuables, flight tickets, passport, money or other items that might have been kept by Us during the duration of the Camp.

**6.6** We do not accept any responsibility for belongings left with Us including passports, tickets, cash and valuables

**6.7** We do not accept responsibility for any items belonging to the Participant which he or she has left at the Camp.

**6.8** While We will endeavour to remind all Participants to pack all their belongings and collect their valuables from the Camp administrator, We take no responsibility for a Participant losing or forgetting their passport, flight tickets or any other items. Any additional costs incurred by Us on behalf of the Participant including replacement passport, air tickets or other documentation will be charged to You.

**6.9** Where We have reasonable grounds and/or clinical evidence to indicate that the Participant may be suffering from an Infectious Disease We may require an Authorised Adult to remove the Participant from the Camp within 24 hours of the time We notify You.

**6.10** Where We have grounds to believe that the Participant has engaged in any form of harassment or abuse against any person including Our staff, other participants or any other third party attending the Camp, We will require an Authorised Adult to remove the Participant from the Camp within 24 hours of the time You have been notified of their removal from the Camp. You will be responsible for the return of the Participant and, where necessary, You shall reimburse Us for all associated costs, whether direct or indirect, incurred by Us in arranging to return the Participant.

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## **8. REMOVAL OF PARTICIPANTS FROM CAMPS**

**8.1** Participants on Camps must adhere to all of the rules and regulations of the Camp as specified by Us from time to time including the Camp Ethos rules (“Camp Policies”) which can be viewed [HERE](#) and will be supplied to all Participants at the start of the Camp. The Camp Policies apply at any location where Camps are held, and include all oral or written instructions given by the Camp staff at any location where Camps are held. By making a Booking You accept and agree that the Camp Policies form part of the agreement between Us.

**8.2** We treat as a priority the safety and well-being of all Participants attending Our Camps. We therefore reserve the right to remove from Our Camps, without refund, any Participant who does not comply with the Camp Policies. We also reserve the right to remove from Our Camps, without refund, any Participant who We consider to be generally disruptive or is behaving in a way that may be a danger to or upsetting for others.

**8.3** We reserve the right to ask any Participant to leave the camp who is, in Our opinion, not physically or mentally capable of participating safely in the Camp.

**8.4** If a Participant is removed from a Camp it is Your responsibility to organise and pay for any travel, accommodation or other expenses incurred.

## **9. COMPLAINTS**

**9.1** It is Our aim to provide the best Camp experience possible. However, if You are not satisfied with something please inform Our Camp staff using the contact numbers provided or call Our office and We will do everything possible to resolve the issue.

**9.2** When the Participant returns home, if You feel that You need to make a formal complaint, please send a letter or email Us within 28 days of the end date of the Camp using the contact details set out in clause 12.2.

**9.3** The British Accreditation Council (BAC), an organisation that accredits our camps, has its own formal student complaints procedure in place. Details about the BAC’s complaints procedure can be found on their website: [www.the-bac.org](http://www.the-bac.org).

## **10. INTELLECTUAL PROPERTY**

**10.1** The Website together with the form and content of Our marketing materials and including any training documents, scripts and other materials and any intellectual property rights comprised in any of Our services which belong to Us or Our licensors (“Materials”) is protected by copyright and other intellectual property rights and all such rights are reserved.

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**10.2** The Materials may not be reproduced, duplicated, copied, sold, resold, visited, or otherwise exploited for any commercial purpose without Our express written consent. You may not systematically extract and/or re-utilise parts of the contents of the Materials by any means whatsoever, including by using automated computer programs (including spider or other web crawler programs), without Our express written consent.

**10.3** All intellectual property and other rights comprised in the form and content of Our Camps belongs to Sports Camps UK Limited, and no materials or content in relation to any Camp may be reproduced, duplicated, copied, sold, resold, visited, or otherwise exploited for any commercial purpose.

## **11. DATA PROTECTION**

**11.1** We agree to comply with Our obligations under all applicable laws and regulations relating to data protection and privacy as may be applicable from time to time, which at the date of these Terms and Conditions means the Data Protection Act 2018 and the GDPR (EU General Data Protection Regulation 2016/679) and any successor legislation (“Data Protection Legislation”).

**11.2** For further details on how We comply with the Data Protection Legislation please refer to Our Privacy Policy which you can request to us by email.

## **12. GENERAL**

**12.1** Certain laws require that some information We give You should be in writing. You accept that most communication with Us will be electronic (occasionally We may write to You by letter). We will contact You by email or provide You with information by posting notices on the Website. You agree to this electronic means of communication and acknowledge that contracts, notices, information and other communications We provide electronically comply with legal requirements that such communications be in writing. For more information on notices, please refer to clause 12.2 and 12.3.

**12.2** All notices You give Us must be given to Us at Our office address Sports Camps UK Ltd. 60-62 Clapham Road, London SW9 0JJ

**12.3** It is important that You keep the contact details that We hold for You up to date. We may give notice to You via the Website, or by letter or email at the addresses You provide to Us when Booking a place on a Camp. Notice will be deemed received and properly served immediately when posted on the Website, 24 hours after an email is sent, or three days after the date of posting of any letter. In proving the service of any notice, it will be sufficient to prove, in the case of a letter, that such letter was properly addressed, stamped and placed in the post and, in the case of an email, that such email was sent to the specified email address of the addressee and was delivered to the recipient.

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**12.4** The parties agree with the other not to divulge or allow to be divulged any confidential information relating to the other's business or affairs or the business or affairs of Sports Camps UK other than to its employees, associates or contractors (if any) who are subject to appropriate non-disclosure undertakings (if required), or where the other party has consented to such disclosure or where required by law to make such disclosure. This clause does not apply to information which is:

**12.4.1** trivial or obvious;

**12.4.2** already in a party's possession other than as a result of a breach of this clause; or

**12.4.3** in the public domain other than as a result of a breach of the applicable confidentiality undertaking.

**12.5** The contract between You and Us is binding on You and Us and on the respective successors and assignees of You and Us. You may not transfer, assign, charge or otherwise dispose of this contract, or any of Your rights or obligations arising under it, without Our prior written consent. We may transfer, assign, charge, sub-contract or otherwise dispose of this contract, or any of Our rights or obligations arising under it, at any time during its term, provided that the person to whom We transfer, assign, charge, sub-contract or otherwise dispose of this contract or any of Our rights or obligations arising under it agrees to comply with all of these Terms and Conditions for Your benefit.

**12.6** If We fail to insist upon strict performance of any of Your obligations, or if We fail to exercise any of the rights or remedies to which We are entitled, this will not be a waiver of such rights or remedies and will not relieve You from compliance with such obligations. A waiver by Us of any breach by You will not constitute a waiver of any subsequent breach. No waiver by Us of any of these Terms and Conditions will be effective unless it is expressly stated to be a waiver and is communicated to You in writing.

**12.7** The parties agree that these Terms and Conditions are fair and reasonable in all the circumstances. However, if any provision of these Terms and Conditions is held not to be valid by a court of competent jurisdiction but would be valid if part of the wording were deleted, then such provision shall apply with such deletions as may be necessary to make it valid. If any of the provisions in these Terms and Conditions are held not to be valid the remaining provisions of these Terms and Conditions shall remain in full force and effect.

**12.8** We intend to rely upon these Terms and Conditions and any document expressly referred to in them in relation to the subject matter of this contract. While We accept responsibility for statements and representations made by Our duly authorised agents, please make sure You ask for any variations from these Terms and Conditions to be confirmed in writing.

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**12.9** These Terms and Conditions and Your Booking shall be governed by and interpreted in accordance with the law of England and Wales and shall be subject to the exclusive jurisdiction of the Courts of England and Wales.

These terms and conditions were last reviewed and updated on 24 October 2024

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## PLAYER CODE OF CONDUCT

All players who attend our camps are expected to adhere to the below list of standards which we implement to help achieve a positive learning environment. Please ask a member of staff for more information or if you have any questions.

- 1.** Always be polite and respectful. Disruptive behaviour of any form such as stealing, fighting, bullying, discrimination or harassment are not tolerated on our camps.
- 2.** Drinking alcohol and/or smoking is not permitted. It is also illegal in the UK for those under 18 years old to purchase such items.
- 3.** The use of any drug is strictly prohibited except prescribed medication submitted to our staff for administration.
- 4.** Players must attend and be punctual to all meals, activities and off-site visits, and have the correct equipment with them where required (e.g. shin guards).
- 5.** Players must ensure that they rest, recover and refuel properly so that they can be in the best possible condition each day. This means going to bed at the designated times and eating nutritious and balanced meals.
- 6.** Players are expected to hand in all valuables, including mobile phones at the start of camp to our "Camp Bank". Designated times each day will be provided to players to withdraw and use their valuables from the "Camp Bank", but must be returned at the specified times given by staff. These valuables can also be withdrawn for emergencies.
- 7.** You must respect the property and space of others including the camp venue and fellow players. Please keep your room tidy to allow the cleaners to clean and do not damage any property. Property damage will be charged to the parent/guardian of the players responsible.
- 8.** Players are not permitted to enter restricted areas – these are clearly signposted or communicated by camp staff.
- 9.** Remain at the camp venue at all times unless leaving with an adult with expressed permission to accompany the player off site.
- 10.** At venues with a swimming pool - players must not enter the swimming pool area at any time on their own, without a lifeguard.

Any player who is found to be breaking the code of conduct, or to be persistently spoiling the environment of others on the camp, will be highlighted by our staff and will be dealt with in-line with our disciplinary procedures which may result in being asked to leave the camp. Our disciplinary procedures can be accessed on request. Please inform a member of staff if you see the code of conduct being broken by another player.

# International Student Travel Insurance

## Insurance Product Information Document



Part of **HOWDEN**

**Product:** International Student Travel Insurance **Company:** Endsleigh Insurance Services Limited (firm ref: 304295) is authorised and regulated by the Financial Conduct Authority. Registered in England at One Creechurch Place, London, EC3A 5AF, United Kingdom

This document provides a summary of the key information relating to your insurance policy. Complete pre-contractual and contractual information on the product is provided in the full policy documentation. This summary does not form part of your contract of insurance.

### What is this type of insurance?

This insurance meets the demands and needs of persons travelling away from home.



### What is insured?

#### ✓ Cancelling or cutting short a trip

We will pay you up to £3,000 for unused and irrecoverable costs if you have to cancel or cut short your trip as a result of an insured event

#### ✓ Medical emergency and other expenses

Should you be injured or become unwell whilst on a trip, we will pay up to £2 million for your hospital, ambulance and medical repatriation costs, including up to £500 for emergency dental treatment

#### ✓ Baggage

We will cover you if your personal belongings are lost, damaged or stolen up to £1,000 per person. The following limits also apply:

- Up to £200 for any one article
- Up to £300 for the total of all valuables

#### ✓ Personal money and passport

We will cover you if your personal money is lost, damaged or stolen. The following limits apply:

- Up to £100 for cash
- Up to £100 for all other personal money and documents

We will also pay up to £500 for additional accommodation and transport costs to obtain a replacement passport if yours is lost, stolen or damaged

#### ✓ Missed Departure

We will pay your additional transport costs up to £250 if you miss your public transport from or to your home country as a result of an insured event

#### ✓ Course Fees

We will pay you up to £8,000 for irrecoverable pre-paid College, University or Language School fees if you are unable to continue your studies due to an insured event



### What is not insured?

- ✗ The first £50 of each claim made by each person under each cover section where an excess is payable
- ✗ Baggage or valuables left unattended - subject to terms set out in your policy booklet
- ✗ Any event which you were aware of at the time of taking this insurance or booking your trip (whichever is later) that could give rise to a claim
- ✗ Any trip which has already begun when you take out this insurance
- ✗ Any pre-existing medical condition relating to any reason set out under 'Important conditions relating to health' in your policy booklet
- ✗ Any optional additional cover unless the appropriate additional premium has been paid
- ✗ Participation in any professional sports or entertainment
- ✗ There is no cover for manual work unless listed within the policy document as acceptable
- ✗ Your travel to any country or specified area or event when the FCDO or the World Health Organisation has advised against travel
- ✗ Your own unlawful action or any criminal proceedings against you
- ✗ Your inability to travel due to your failure to hold, obtain or produce a valid passport or any required visa in time for the booked trip
- ✗ Any claims arising from the use of drugs (other than prescribed treatments), drinking too much alcohol or alcohol abuse
- ✗ Any amount recoverable from any other source such as your airline, accommodation provider, ATOL bond or debit/credit card provider
- ✗ Any claim due to a cause which is not insured under your selected level of cover



### Are there any restrictions on cover?

- ! You can only purchase this insurance if you are studying a
  - degree, language course or other recognised qualification in the UK
- ! This policy is not available to anyone aged 66 or over at the
  - time of departure
- ! This cover is only available to those who are registered with a
  - GP in their home country and where study is for 6 months or more also registered with a GP in the UK
- ! Policies cover emergency medical treatment, it is not
  - private health insurance, be aware of excessive treatment charges





## Where am I covered?

- ✓ You are covered for travel to the destination for which the appropriate premium has been paid and for which you have been accepted for cover provided you are not travelling against the advice of the Foreign, Commonwealth and Development Office or the World Health Organisation
- ✓ Cover is extended to include:
  - Inward and outward direct trips back home at the beginning and end of each academic term
  - Trips outside the UK if part of your course of study
  - Leisure trips within Europe for a maximum of 21 days in each policy term



## What are my obligations?

- Please take a few minutes to check all the details you have provided are correct
- You should disclose any information or fact which is likely to affect the acceptance of this insurance
- If you are in doubt whether the information will affect the acceptance of this risk you should disclose it anyway
- If you fail to disclose information or knowingly give false information all cover under this policy may be cancelled
- If any details change after purchase of this insurance please contact us
- You must take reasonable steps to prevent loss, theft or damage to your property
- You must not travel against the advice of a medical practitioner or your public transport provider
- You must not travel with the intention of receiving medical treatment
- You must take all reasonable precautions and practical steps to avoid injury, illness or disease
- In the event of a serious illness or accident which may lead to inpatient treatment you must contact the emergency assistance services who will then assist you
- If you need to make a claim on your policy, you must provide us with the evidence needed to substantiate your loss



## When and how do I pay?

The charge for this insurance will be payable, as requested by your Group Policyholder, as part of your booking. In some circumstances, the charge for this insurance may be covered by your Group Policyholder.



## When does the cover start and end?

Cover for cancellation starts as soon as you have paid for the policy. All other cover starts when you leave your home to begin your trip. The policy ceases at the end of the declared period of insurance or when you return home, whichever is the earlier.



## How do I cancel the contract?

You can cancel your policy by contacting the Group Policyholder at the address shown on your statement of insurance.