

RETURN POLICY

Free rescheduling for campuses held in Madrid in 2025 *(based on availability at time of request)*.

- In case of cancellation of a registration within 5 working days of confirmation, 100% of the amount paid will be refunded.

In case of cancellation more than 30 days before the start of the campus:

- If payment has been made in full: 70% of the amount paid will be refunded.
- If only 25% of the total amount has been paid: no refund will be made (the reservation fee is non-refundable).

- In case of cancellation less than 30 days before the start of the campus:
 - Voucher to be used in the 2025 season for campuses developed in Madrid *(based on availability at time of request)*.
 - A registration can be postponed only once and to the following season as long as there is a notice of at least 15 calendar days before the start of the campus (except in case of force majeure). In case of non-attendance without prior notice: no refund will be made.

- In case of cancellations during the development of the campus: refund will only be made in case of cancellation due to force majeure duly accredited. In case of voluntary abandonment of the campus, there will be no right to any refund.

If a refund is necessary, it will be made at the end of Campus.

The operating costs arising from the amount to be refunded shall be borne directly by the holder of the bank account to be used for the refund.

VISAS

In the event of a visa denial in the countries that require it, and upon presentation of the legal document that proves it, the following will be done 100% of the campus fee will be refunded. This clause will not be applicable in the event that the visa application is made outside the deadlines established by each embassy or in the event that the visa application is made outside the deadlines established by each embassy. Nor in the case that it is due to the misuse or fraudulent use of the material provided by Campus High Performance for this purpose.

Letters of invitation will only be issued to participants, in no case will they be issued in the name of any adult. The deadline for issuing the invitation letters will be from 24 to 48 working hours after the request has been made. It must be taken into account that in order for this to be done, it is necessary to have the documentation and payment of the registration received, complete and correct. In case of not having this period, Camp is not responsible for the consequences of such action and therefore will not proceed to refund any amount already paid.