

Atletico de Madrid Camps Cancellation Policy

This cancellation policy applies to all registrations made for the Campus.

All cancellation requests must be communicated in writing to the customer service team.

The refund or date-change conditions vary depending on when the cancellation is made.

1. Cancellations more than 60 days before the start of the Campus

75% refund of the amount paid, or the possibility to change the date within the available programs.

2. Cancellations between 60 and 30 days before the start of the Campus

No refund will be issued. Only a date change within the same year will be allowed, within the available programs.

3. Cancellations between 30 and 7 days before the start of the Campus

No date changes or refunds will be accepted for any reason, except duly justified force majeure.

4. Cancellations within 7 days before the start of the Campus or once it has started

No date changes or refunds will be accepted for any reason.

5. Cancellations during the Campus

No refunds or date changes will be made in case of cancellation once the Campus has started, regardless of the cause.

6. Voluntary withdrawal or expulsion

In case of voluntary withdrawal by the participant or disciplinary expulsion, no refund or financial compensation will be made for the unused days.

7. Special cases

In exceptional and duly justified circumstances, the organization may evaluate each case individually, provided that supporting documentation is submitted.

These terms and conditions are issued by Atlético de Madrid Campus / Piers ("TERMS"). By your completion and submittal of the registration forms, you agree and acknowledge that you are over 18 years of age and that you have read, understood and agreed to these TERMS, the terms and conditions of Soccer Camps International, including its Privacy Policy, as may be updated from time to time, located on www.soccercampsinternational.com website which terms include that SOCCER CAMPS INTERNATIONAL HAS NO AUTHORITY OR CONTROL OVER THE OPERATION AND/OR RULES OF ANY SOCCER CAMP.

8. Supervision and Right to Deny Participation (minors)

In accordance with Article 19 bis of the FIFA Regulations on the Status and Transfer of Players (RSTP), Plers will notify the CLUB in advance, through detailed lists, of the presence of minor players (registered or not registered) participating in the activities covered by this Agreement.

For this purpose, and as a necessary obligation to ensure compliance with FIFA regulations, Plers must request from all participants the name of their club of origin and provide this information to the CLUB prior to the start of the activities. This obligation applies both to minor players and to any other participant whose club of origin must be verified by the CLUB to ensure proper compliance with Article 19 bis of the RSTP.

The CLUB shall have the authority, without the need for approval from Plers, to deny the participation of any minor in such activities if it considers that the requirements established in Article 19 of the RSTP are not met, or if it identifies a risk to the minor, in accordance with its internal child protection protocols.

The CLUB's decision shall be binding and must be immediately complied with by the ORGANIZER.

If these circumstances occur, the full amount paid for the program and any extras purchased will be refunded.

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